

COVID-19 Update 3-24-2020

To Our Valued Customers:

UPDATE: PowerFlow Fluid Systems is deemed an "Essential" supplier and can remain open to meet your requirements. We are fully operational at our locations as more state and local governments issue "Stay-at-home" orders. We continue to take the actions below to protect our staff, customers, and community's health while we continue to operate.

PowerFlow is committed to the safety of our team members and our ability to serve our customers. We are actively taking measures to prevent the spread of COVID-19. Here are the current actions we are taking, and we will continue to keep you up to date as the situation evolves.

Daily Operations:

We are closely monitoring CDC recommendations and implementing the recommended practices to minimize the spread of the virus to ensure the safety of our employees, customers, and community. PowerFlow is mandating all employees showing any symptoms stay home from work.

We have implemented additional daily workplace cleaning and distancing. Finally, we have implemented a no visitor policy for the time being. We have front office and engineering capabilities to work from home. Essential operations will continue to function in accordance with guidance from state and local government.

Air travel by company employees on company business is prohibited for the next 30 days. This period may be extended as this situation unfolds and applies to both international as well as domestic air travel.

Operational Contingency Plan:

Plans are in place to ensure we can still ship product to our customers utilizing a limited workforce in the event of increased disruptions.

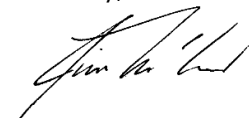
Supply Impacts:

At this time our suppliers are not seriously affected by COVID-19. We have not seen any changes in inventory or product availability at this time. We continue to monitor our suppliers for any changes. If you have questions regarding the specific products supplied by PowerFlow please contact our Customer Service team at custservice@pwrfs.com or by calling 816-531-3800.

We will continue our commitment to serve our customers during these challenging times.

We thank you for your business.

Sincerely,



Jim McCain
President